

Specialist, Workforce Tutoring

FLSA Status: Exempt

Pay Grade: 9

Job Title ID: 123500

Job Series/Job Family: Student Support & Success Series / Student Learning Services Family

Reports To

Department Chair

Job Purpose

To provide support to students through the provision of individual and/or group tutorial services; coordinates with students, lab tutors, and faculty regarding tutorial services.

Description of Duties and Tasks

Essential duties and responsibilities include the following. Other duties may be assigned.

Required

1. Organizes and leads study groups for subjects in high demand; organizes textbooks and/or supplemental learning materials as required.
2. Assists in promoting maximum use of the Learning Lab resources and computer lab, including conducting classroom visits and communicating with faculty.
3. Researches resources used for implementing tutorial activities.
4. Provides feedback to faculty, Student Services and Office of Students with Disabilities as appropriate, regarding student performance and progress.
5. Assists in developing and implementing tutor training in area of specialization; coordinates peer tutors in designated subject area.
6. Provides assistance with developing, delivering and evaluating programs and services in area of specialization.
7. Provides assistance with new hourly employee orientation as required.

Knowledge

Must possess required knowledge and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

Required

- Individual and group tutoring techniques and standards.
- Learning Lab services.
- Processes for organizing and leading study groups.
- Supplemental learning materials.

Skills

Must possess required skills and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.

Required

- Maintaining an established work schedule.
- Maintaining confidentiality of work related information and materials.
- Effectively using interpersonal and communications skills including tact and diplomacy.
- Effectively using organizational and planning skills with attention to detail and follow through.
- Providing quality tutorial services to groups and individuals.

- Leading and organizing study groups.
- Promoting Learning Lab services.
- Providing feedback regarding student performance and/or progress.

Computer Skills

Required

- Demonstrated proficiency using standard office software applications as well as educational software, and providing technical support for desktop software.

Physical Requirements

Required

- Occasional lifting of objects up to 20 pounds
- Subject to standing, walking, sitting, bending, reaching, kneeling, pushing and pulling
- Work is performed in an office environment.

Work Experience

Required

- Two years related work experience.

Preferred

-

Education

Required

- Associate's degree related to tutoring subject.

Preferred

-

Other

Required

- Recent experience or practice working with subject material from area of specialization.

Safety

Required

- Work safely and follow safety rules. Report unsafe working conditions and behavior. Take reasonable and prudent actions to prevent others from engaging in unsafe practices.