

## Assistant III, Administrative

**FLSA Status:** Non-Exempt

**Pay Grade:** 8

**Job Title ID:** 21104

**Job Series/Job Family:** Misc Department Support Series / Administrative & Clerical Support Family

### Reports To

Dean, Director, Department Chair, Manager, Supervisor, or Campus Dean

### Job Purpose

To provide clerical and administrative support.

### Description of Duties and Tasks

*Essential duties and responsibilities include the following. Other duties may be assigned.*

#### **Required**

1. Performs administrative duties for a department in support of faculty, staff, and/or student efforts, including examining and answering correspondence, processing and prioritizing office communications, processing mail, answering the telephone and e-mail, arranging conference calls, and maintaining or coordinating the supervisor's schedule.
2. Performs clerical duties including correspondence, ordering supplies and equipment, maintaining files, processing mail, and duplication.
3. Gathers, compiles and enters data, producing routine and specialized reports and documents; maintains files, records, logs, and other tracking systems.
4. Designs and produces handouts, fliers, newsletters, brochures, manuals or other documents; may maintain or update web pages.
5. Responds to and/or directs inquiries in person or on the telephone; accesses and works with other staff to assist in resolving issues from students, employees and the public.
6. Maintains schedules, calendars, and appointments, which may include scheduling department meetings and events, issuing invitations, arranging for location and equipment, typing minutes and preparing information packets.
7. May input budget figures, prepare requisitions, maintain budget sheets; log and track expenditures or take payments, or assist in departmental procurement processes.
8. May serve as a technical resource for computer hardware and software and other office equipment such as copiers and fax machines.
9. May be assigned responsibility for special projects such as scheduling rooms, compiling information packets, creating spreadsheets, charts and graphs and other projects.
10. Compiles and produces routine reports or documents.
11. May oversee the work flow of others, as appropriate.

### Knowledge

*Must possess required knowledge and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.*

#### **Required**

- Office procedures and practices.
- Basic bookkeeping procedures.
- Customer service techniques.

## **Skills**

*Must possess required skills and be able to explain and demonstrate, with or without reasonable accommodations, that the essential functions of the job can be performed.*

### **Required**

- Maintaining an established work schedule.
- Effectively using interpersonal and communications skills.
- Effectively using organizational and planning skills with attention to detail and follow through.
- Entering data, maintaining files, and performing other clerical duties.
- Maintaining confidentiality of work related information and materials.
- Establishing and maintaining effective working relationships

## **Computer Skills**

### **Required**

- Demonstrated proficiency at an intermediate level using standard office software applications.

## **Physical Requirements**

### **Required**

- Occasional lifting of objects up to 10 pounds.
- Work is routinely performed in office environments.
- Subject to standing, walking, sitting, bending, reaching, kneeling, pushing and pulling

## **Work Experience**

### **Required**

- Two years clerical, office or related work experience.

## **Education**

### **Required**

- High School diploma or educational equivalent.

### **Preferred**

- Associates degree.

## **Safety**

### **Required**

- Work safely and follow safety rules. Report unsafe working conditions and behavior. Take reasonable and prudent actions to prevent others from engaging in unsafe practices.